

CCOR Newsletter

January, February & March 2018



CCOR's *Annual Heroes in the Home* Luncheon



On December 14, 2017, CCOR held its first annual Heroes in the Home luncheon. The NYS Association of Health Care Providers' Heroes in the Home recognizes and honors caregivers across the State who provide excellent home care. The award strives to increase public awareness about the importance of home care and its workers. Out of 50 honorees across the State this year, three are from the CCOR family: Esperanza Bautista, PCA; Maria Quinones, HHA; and Theresa Rudd, HHA. Mr. Al expressed his gratitude for each of the honorees, stating that this recognition was "well earned." The CCOR family was very proud to honor Esperanza, Maria (pictured above with Mr. Al), and Theresa with a luncheon at Monroe's Restaurant. Congratulations!

Holiday Wrap Up

Ugly Sweater Party



Congratulations
to André Lopez
on winning our
1st Annual Ugly
Sweater Contest.
He really got into
the holiday spirit
this year!

Happy New Year

Be sure to check out our next newsletter
for details about the Breast Cancer Coalition
of Rochester's Pink Ribbon Walk & Run this spring.

The Gifting Tree

For the third year in a row, Katie Dukes has organized the Gifting Tree. Each year, we identify clients we serve who don't have family supports. Their wish list goes on the Gifting Tree so we can brighten their holiday season.

This year we had 30 staff members purchase gifts, donate money and/or assist with wrapping and delivering presents.

We delivered gifts to 31 adults, 6 children, 4 cats and 3 dogs spanning from Geneva to Batavia.



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Evelyn Barr
December 2017

AIDE of the Month

Professional, awesome, caring...just a few words to describe our December Aide of the Month. Evelyn stated, "I love doing my job; it's a passion of mine. I love taking care of people. I've been doing this type of work for over 20 years." We appreciate that Evelyn has made CCOR a part of her life for over two years now and Evelyn feels the same way. "I really enjoy working with this company; I can't say anything bad about it." Evelyn says she loves the staff at CCOR. "They are terrific." We think you're pretty terrific, too. We hope you enjoy your \$50 gas card...it was well earned!

Safety Corner: Falls

by your Safety Director, Sandy Lyons-Jackson

Accident Prevention: Slips, Trips and Falls Second only to motor vehicle accidents, slips, trips and falls are the most frequent accidents leading to personal injury, including head or back injuries, broken bones, cuts, sprained joints or strained muscles.

The following are some simple ways to reduce the likelihood of a slip and/or fall on wet slippery floors:

- Use absorbant mats in entrance ways during inclement weather (make sure mats lie flat).
- Use cat litter, sand, or rock salt to spread on the ground to assist with traction. Keep it in your car and use outside your car door to prevent slipping when walking into and out of clients' homes. Use an empty water bottle to keep some in your work bag to use when exiting a home to prevent a fall.

If you must walk on a slippery surface:

Walk like a penguin



- Wear proper footwear for better traction on slippery surfaces.
- Point your feet outward, keeping your center of balance under you.
- Take slow, small steps.
- When transitioning between floor surfaces, the friction between the sole of the shoe and the floor surface lessens. Alter your stride to take shorter, slower steps.
- Use your feet as probes to detect possible slip, trip and fall hazards.
- Use rails or other stable objects that you can hold onto.
- Protect the more vulnerable parts of your body like your head, neck and spine if you do fall.

Holiday Closures

CCOR offices will be closed on
Good Friday: March 30, 2018

Shout-outs:

Welcome to...

Sharell Holmes, our
new QA/Compliance Specialist!

Congratulations to the following on their new positions:

Margarita Figueroa, HR Compliance Coordinator
Chris Gauvin, Chief Operations Officer
Sandra Lyons-Jackson, Chief Administrative Officer
Sandi Nichols, Records Clerk
Sondra Scoins, Supervisor of Care Management

January Annual In-Services:

Batavia: Friday, January 26

Buffalo: Thursday, January 25

Geneva: Friday, January 5 & Thursday, January 25

Rochester: Wednesday, January 24



**Did you know
we have a referral
BONUS program?**

Don't miss out on the
opportunity for a \$500
referral bonus for you
and the referred employee!

Call the office or pick
up a bonus program
flier for more information.



HIPAA violations &
FRAUD **must** be reported
Anonymous Hotline
585-546-1219