

ccor NEWSLETTER

October, November & December 2018

Founders' Spirit Award

The NYS Association of Health Care Providers, or HCP, represents home and community-based care providers across NYS through advocacy, information, and education. HCP represents membership by influencing the future of the home care industry; leading the industry in adapting, evolving and thriving within a changing health care environment; and setting the industry standards for quality, cost-effective client care. Each year, HCP members nominate candidates for their Annual Awards, which are then voted on by HCP Board of Directors. This year, our own Sandra Lyons-Jackson, Chief Administrative Officer, has been honored with the Founders' Spirit Award.



Founders' Spirit Award – Sandra Lyons-Jackson, Companion Care of Rochester

Sandra Lyons-Jackson is passionate, dedicated and tenacious – the embodiment of the intrepid spirit of HCP's founders. Sandy has strong beliefs about the advantages and philosophy of home and community-based care. Sandy comes to Albany every year on Advocacy Day, and she speaks from the heart when meeting with legislators and explaining the benefits of home care and its positive impact on clients. Sandy is always willing to step in when asked to help in any cause for HCP or the home care industry. For a number of years, Sandy worked tirelessly to reinvigorate the Finger Lakes Chapter, and when those efforts were unsuccessful, she became an active and engaged member of the Western New York Chapter. Sandy truly represents the spirit of HCP's founders and is well deserving of this Award.

– New York Association of Health Care Providers Newsletter

Congratulations, Sandy!

IMPORTANT PAYROLL ANNOUNCEMENT:

December 27 payroll will be delayed one day to Friday, December 28. **Timesheets will be due on Friday, December 21 at midnight – NO EXCEPTIONS!**

Donate for Denim

CCOR is proud to introduce Donate for Denim: an opportunity for our office staff to wear jeans to work, while donating to a good cause. From October to May, for \$10 cash per month, internal employees can wear jeans to work on Thursdays and Fridays. In addition to \$10 donations, we will also have jars available at each office location so anyone who comes into CCOR has a chance to give and support the rotating monthly organization. Please note, even though you get to wear jeans, you still need to be dressed appropriately for any meetings or appointments you have on Thursdays and Fridays. We are excited to start this program in October, supporting research in honor of Breast Cancer Awareness Month. CCOR plans to support the organizations listed below, but if you have suggestions moving forward, please call Marie at 844.546.1600 x133.

October Breast Cancer Awareness Month

This October, CCOR is proud to participate in National Breast Cancer Awareness Month. Breast cancer is the most common kind of cancer in women after skin cancer. The good news is that most women can survive breast cancer if it's found and treated early.

If you are a woman age 40 to 49, talk with your doctor about when to start getting mammograms and how often to get them. If you are a woman age 50 to 74, be sure to get a mammogram every 2 years. You may also choose to get them more often. Talk to a doctor about your risk for breast cancer, especially if a close family member of yours had breast or ovarian cancer.

November Wounded Warriors

In honor of Veteran's Day, CCOR will be giving to the Wounded Warrior Project (WWP). WWP honors and empowers Wounded Warriors. Our vision is to foster the most successful, well-adjusted generation of wounded service members in our nation's history.

December Salvation Army

This holiday season, we will be supporting The Salvation Army. The Salvation Army exists to meet human need wherever, whenever and however we can. When you give locally, you ensure that the people in your community get the help they need.

Shout Outs

Congratulations to the following on their new positions:

- Marilyn Gonzales, CDPAP Intake Coordinator

Welcome to:

- Kourtney Deisenroth, Care Manager
- Alyssa Ginevra, Care Manager
- Alison Hall, HCSS Supervisor
- Jessica LaVarnway, Care Manager
- Elijah McCloud, Care Management Supervisor
- Taylor Rizzo, Recruiter

Did you know?

"Distracted driving is the leading cause of accidents in the U.S. Studies show that talking on your cell phone, even hands-free, increases the risk of having an accident by 8 times."

8x

Distracted Driving: The Safety Committee wants to help prevent instances of distracted driving, so they are working on ways to help make you safer. Please don't text and drive. Don't speak on your cellphone, even if hands-free.

Cold & Slippery Weather:

The fall season is here and now is the time to get yourself and your car ready for upcoming winter driving. Ensure your tires are in good order. Remember to give yourself more travel time, especially with school buses, getting darker earlier, increased deer movement, and the many changes in Western New York weather.

CCOR cares about you and your loved ones. Please be safe out there. Consider adding a bag of clay cat litter to your car to use in slippery weather. Wear boots made for slippery weather. Safety first for one and all.

Remember CCOR's Walk Like a Penguin idea from last year? Penguins can safely walk on ice. So Walk Like a Penguin: stand up straight, arms out at your sides for balance, and take small, wide steps.

Interested in joining the Safety Committee to help with their initiatives? The committee meets about 6 times a year and has a couple of openings. Contact Sandy Lyons-Jackson at 585-546-1600 for more information.

STAFF APPRECIATION Breakfast

Thursday, December 13
9am - 11am
At your nearest CCOR office

If you have questions, call Marie at 844.546.1600 ext. 133

If you're working with a CCOR client that day, ask them to join you!



Did you know we have a referral BONUS program?

Don't miss out on the opportunity for a \$500 referral bonus for you and the referred employee!

Call the office or pick up a bonus program flier for more information.

Thanks

for joining us!

August 5 was a super hot day, but luckily Read's Ice Cream was there with sundaes to make sure we all stayed cool (top right picture). Our new CEO, Chris Gauvin, took over as Grill Master this year and we kept up the tradition of a giant slide, popcorn, and cotton candy. We hope you and your family had as much fun as we did! If you couldn't make it this year and want to see more pictures from the picnic, check out the What's New page of our website: CCORhome.com.

We opened our first Buffalo office in April 2016, and already needed a bigger space to accommodate our growing team and training program. On August 16, we celebrated our recent Buffalo office move to 2562 Walden Ave, Suite 107 in Cheektowaga (bottom right picture). Thanks so much to everyone who came out to the event, including our CCOR family, the Gauvin family, neighbors, and our friends and partners in home care.

Once every three months or so, CCOR has a Staff Appreciation event. September was a great one, with a cookout at our Rochester office (bottom left picture). We are so glad you are all part of the CCOR family and if you couldn't make it, we hope you can make it to our next one in December. Look for details in this newsletter, and a postcard coming your way in late November.





It is almost time for the best meal of the year: Thanksgiving dinner! CCOR is giving away turkeys* again and you don't have to do anything to enter to win, except work here.

THE DETAILS

The week of November 5, the Event Planning Committee will pick 6 winners for our Turkey Giveaway.

All you need to do is work for CCOR and you are automatically entered to win.

Here is the breakdown:

There will be one winner for each of the following groups:

CDPAP, Internal Staff, Batavia PCAs/HHAs, Buffalo PCAs/HHAs,

Geneva PCAs/HHAs, and Rochester PCAs/HHAs.

Winners will be notified by November 9.

*The giveaway is actually a voucher towards the purchase of a turkey or ham. The really cool thing about this is that if you don't spend the whole voucher amount on the turkey or ham, you can use the rest to buy other groceries.

*CCOR wishes you and your family
a safe and happy holiday season!*

AIDES of



Jamarie Agosto
July 2018

After her grandmother passed away Jamarie knew that she wanted to go into this field. Jamarie is always learning and wishes she had this knowledge for her grandmother. You have to have the heart and patience to work with clients in their homes and Jamarie has both. She enjoys being with her clients. Jamarie would describe herself as loving, a hard worker and compassionate. Congratulations Jamarie! We are glad to have you as part of the CCOR family.



Tareyah Robinson
August 2018

Congratulations to Tareyah on being named August's Aide of the Month! Tareyah has shown she is dedicated and hardworking by picking up extra shifts often. Thanks for being a great part of the CCOR family since September 2017.

the Month



Charmeka Swan
September 2018

Charmeka has been a part of the CCOR family since October 2017. She is a mother to 5 children, 4 grandchildren, with one more on the way! She wants prospective employees to know that this job is what you make of it, and if you like helping others then this is the job for you. Thanks for all of your hard work, Charmeka!

Holiday Closures

CCOR offices will be closed:

Thursday, November 22 & Friday, November 23
for the Thanksgiving Holiday

Monday, December 24 and
Tuesday, December 25 for Christmas

Monday, December 31, 2018 &
Tuesday, January 1, 2019 for New Year's

Our HIPAA officer is Molly Dillon!



HIPAA violations &
FRAUD **must** be reported

Anonymous Hotline

585.546.1219

Like us on Facebook so you
don't miss our next raffle!



CCOR-Companion Care of Rochester

Please see the front page for an important payroll announcement.